

SAFE STATION APP USER GUIDE: CONTRACTOR



SAFE STATION APP

QUICK GUIDE: CONTRACTOR

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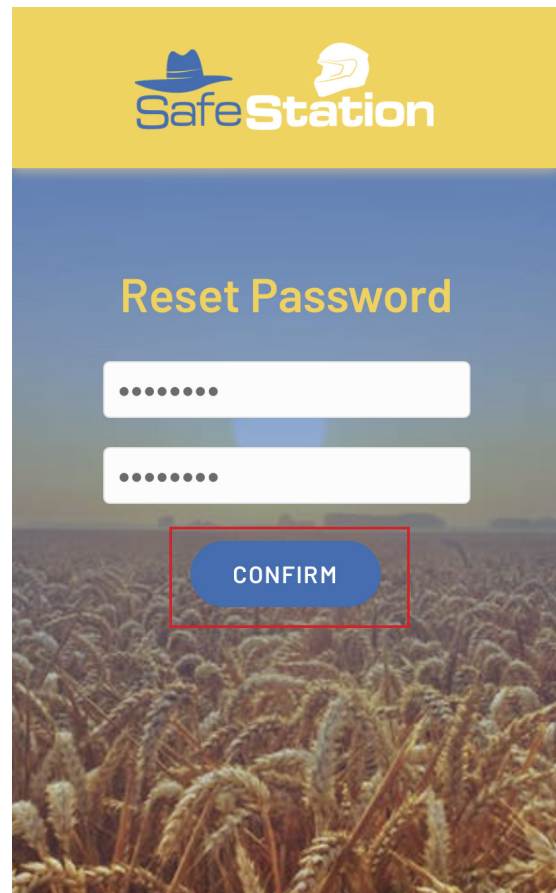
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SETTING YOUR FIRST PASSWORD

Once a supervisor has created your new Safe Station account, an email will be sent to the provided email address with a link to set/reset your password. As this email comes from a no-reply email address, check your junk or spam folder if you don't receive it in your inbox automatically.

1. Click the reset password URL link in the email in you receive (note, this link only remains active for 24 hours).

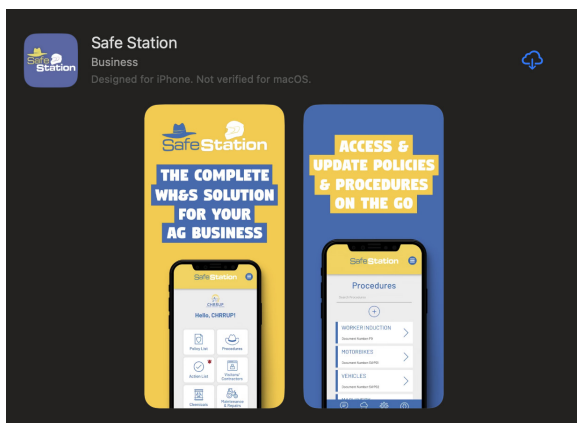
2. Enter your new password and click 'CONFIRM'. This will set your password and redirect you to the login page.



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DOWNLOADING ON APPLE

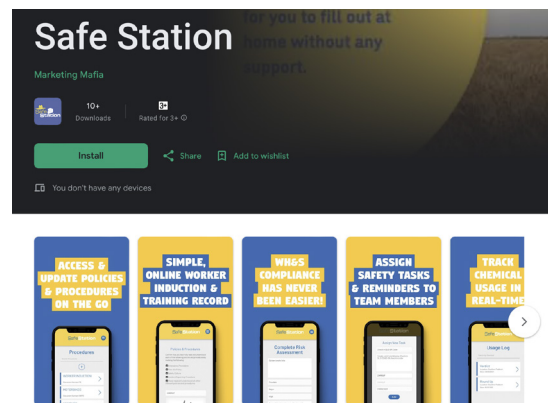
The app is available to download as a native app from the Apple App store. Simply search 'Safe Station' and look for the Safe Station logo.



Select 'Install' or 'Get' to download and install the app on your device.

DOWNLOADING ON ANDROID

The app is available to download as a native app from the Google Play Store. Simply search 'Safe Station' and look for the Safe Station logo.



Select 'Install' to download and install the app on your device.

ACCESSING THE APP - ANDROID

If you're having trouble downloading the app from either the App or Play Store, you can bookmark the Safe Station web app on your homescreen for easy access.

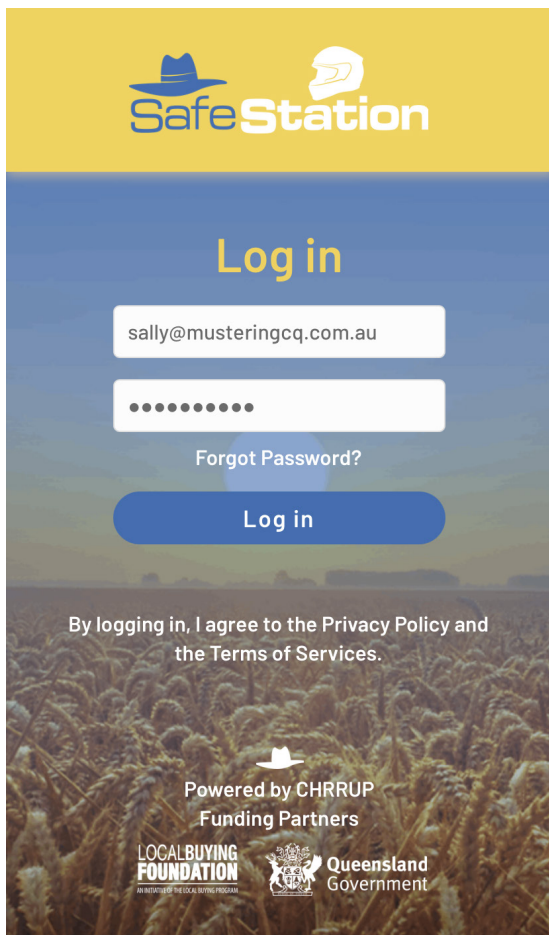
1. Open your web browser, visit <https://app.safestation.com.au>
2. Tap the 'Menu' or 'Options' button
3. Tap 'Add to Home Screen'
4. Just below the text bar, tap 'Add'.

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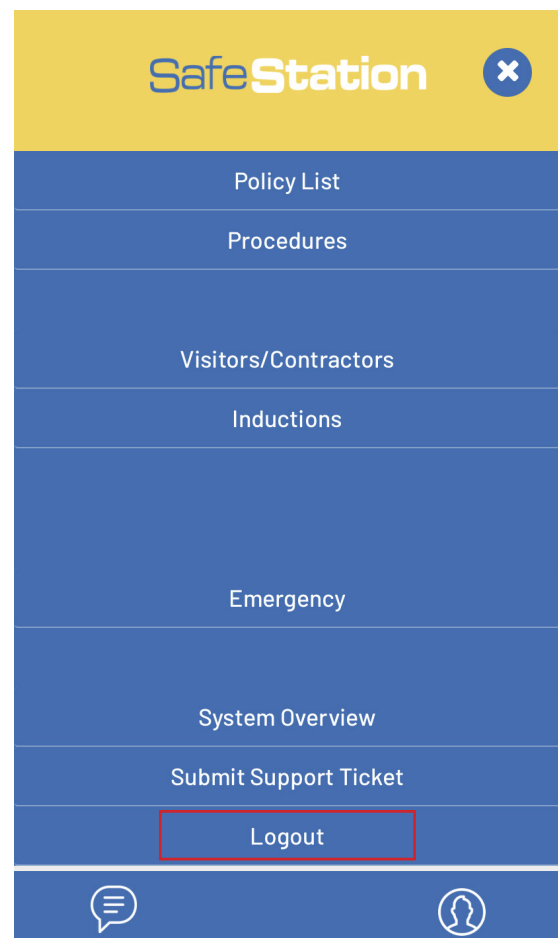
LOGGING IN & OUT

Open the App or visit <https://app.safestation.com.au>

1. This will automatically take you to the login page. Enter your email and password to log in.



2. To log out of your account, tap the blue hamburger menu on the top right. Select 'Log Out' from the bottom of the provided menu. This will return you to the app's log in screen.



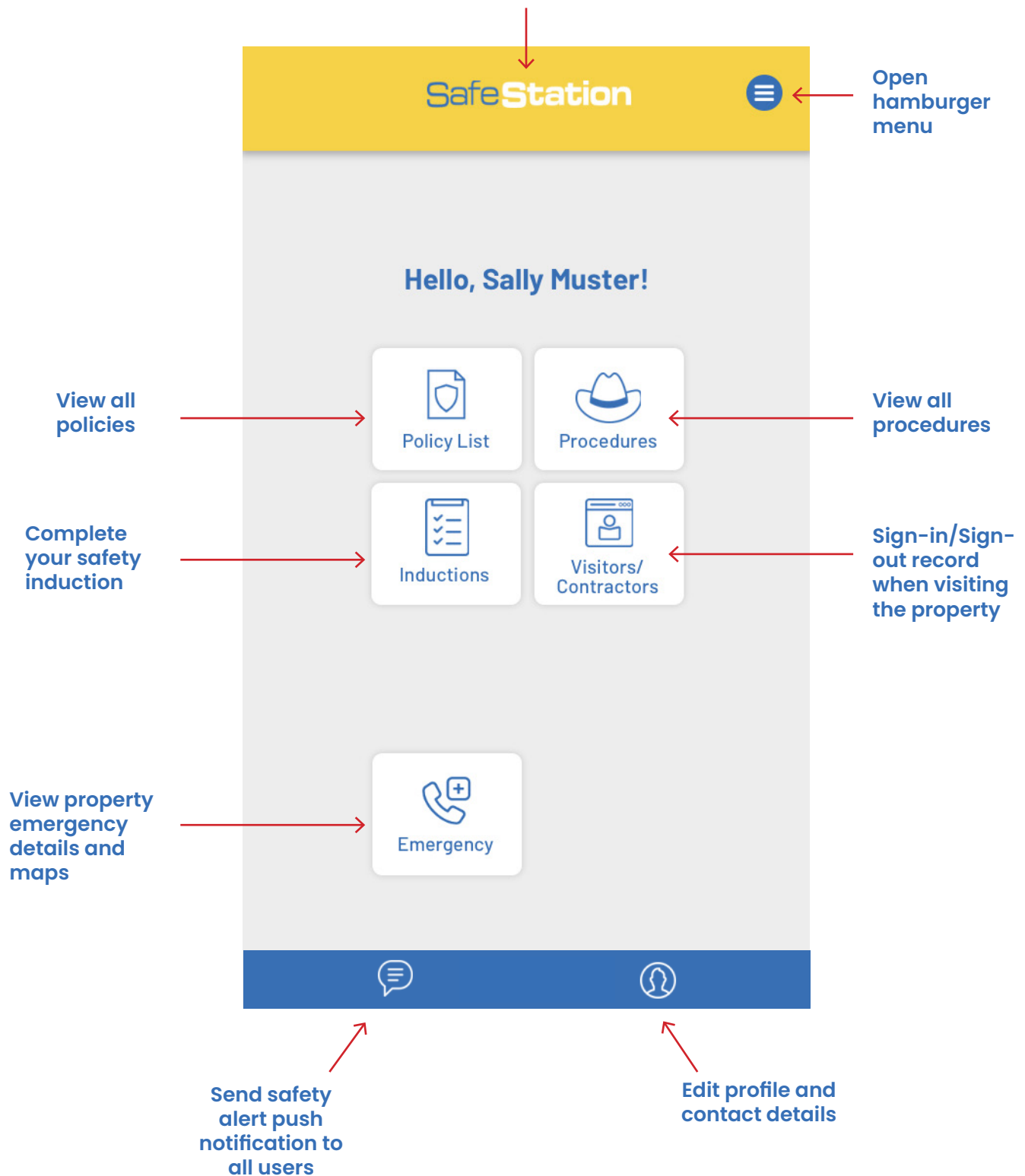
NOTE: As a contractor/visitor, you only have limited access to Safe Station, hence some of the 'gaps' in the hamburger menu and home screen.

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NAVIGATION 101

Return to Home Screen (this)



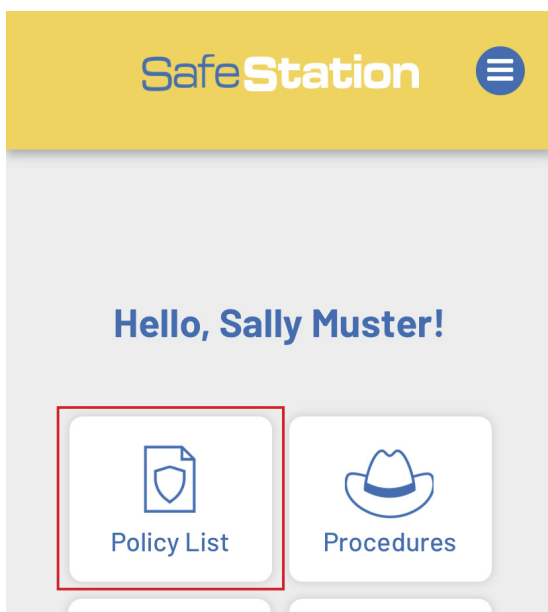
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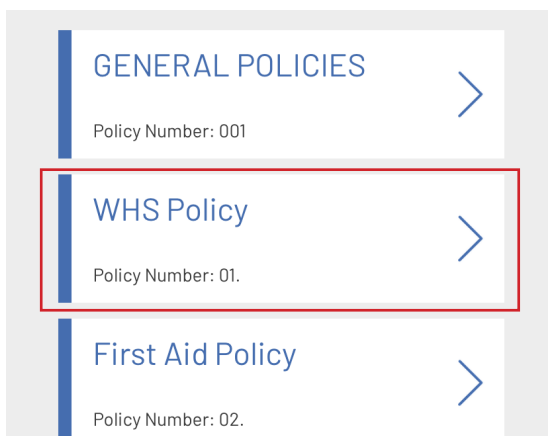
REVIEW REQUIRED POLICIES

Familiarising yourself with policies that are relevant to your property and position is an important part of your induction.

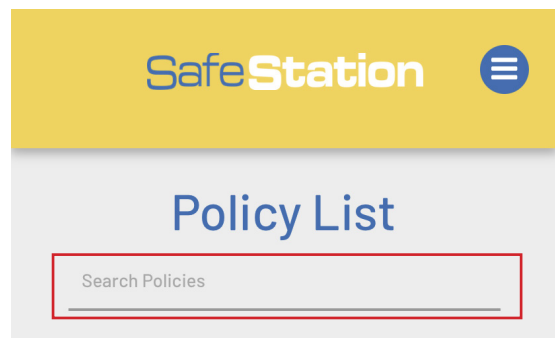
1. To do this, first select the 'Policies' tab from the app home screen.



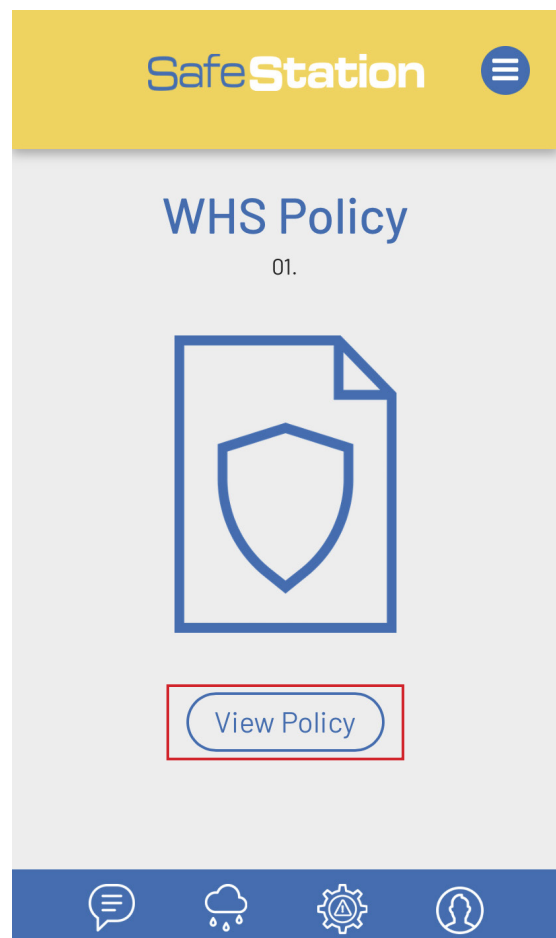
2. The names of the policies you will need to review will be listed in the email you received along with your reset password link. Select a document from the list to view.



You can also search policies by policy name using the 'Search Policies' box at the top of the Policy List page.



3. Select 'View Policy' to view/open the PDF document in a new window.

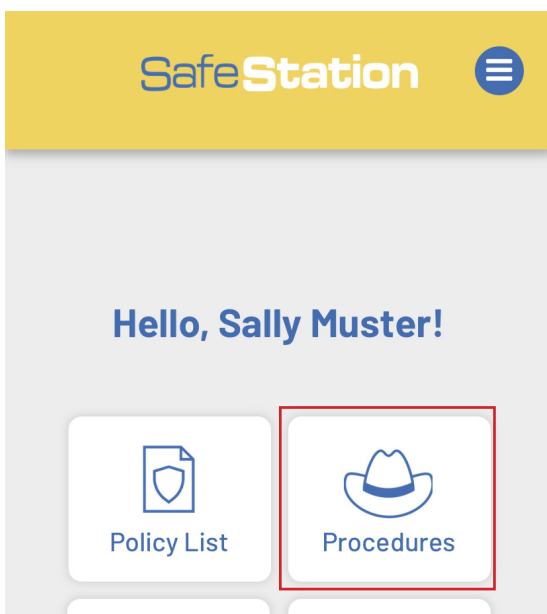


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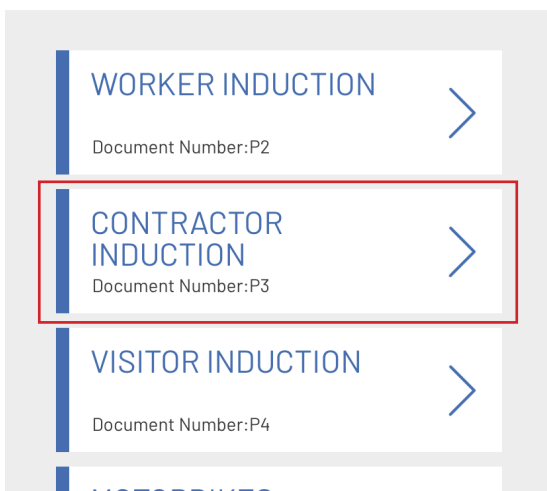
REVIEW REQUIRED PROCEDURES

As part of your induction, you are also required to review any relevant safe work procedures .

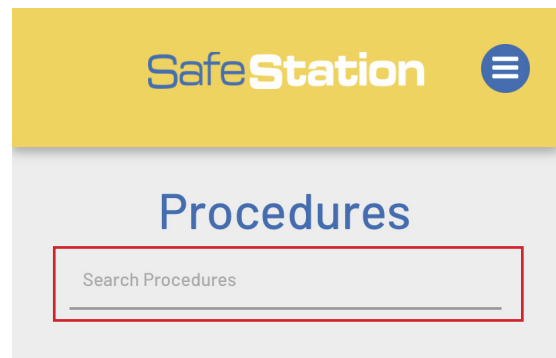
1. To do this, first select the 'Procedures' tab from the app home screen.



2. Select the procedure you wish to view from the list.



You can also search procedures by name using the 'Search Procedures' box at the top of the page.



3. Select 'View Procedure' to view/open the PDF document in a new tab.

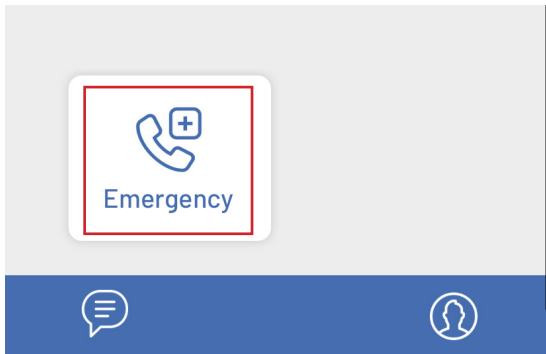


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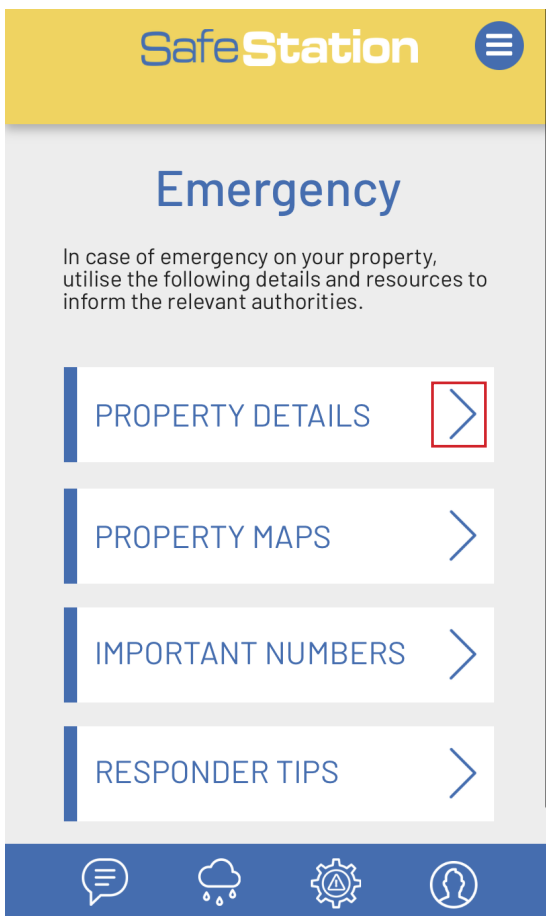
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REVIEW PROPERTY EMERGENCY INFORMATION

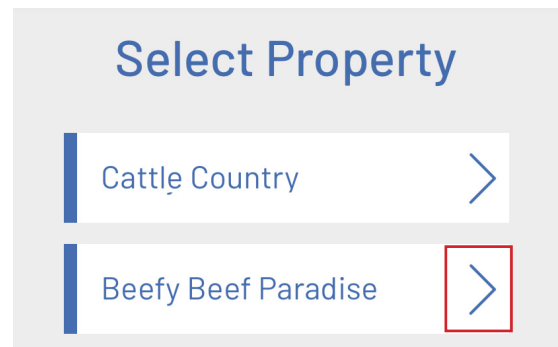
1. Select 'Emergency' from the homepage or hamburger menu.



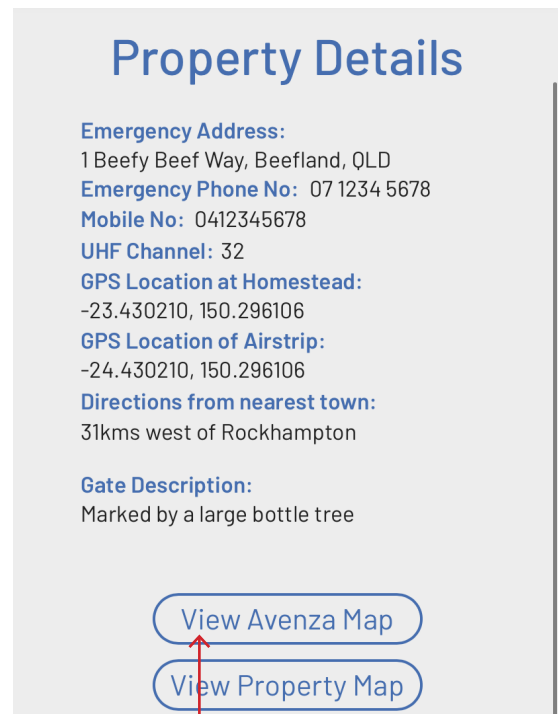
2. Select the 'Property Details' button.



3. Select the property you wish to view the details of from the list. Note that not all companies have more than one property, in which case only one will be listed.



4. The property's emergency details will be listed below for you to familiarise yourself with.



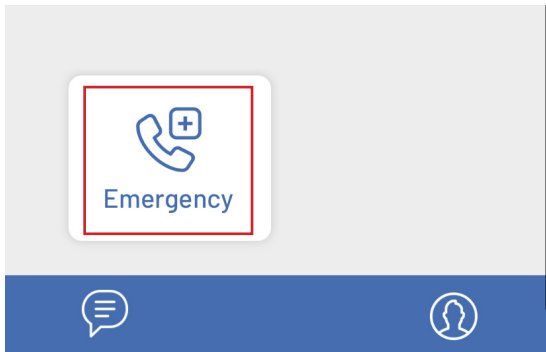
NOTE: The 'View Avenza Map' button will only be visible for properties that have an Avenza Map link and will require you to have the Avenza Map app and login permissions to access.

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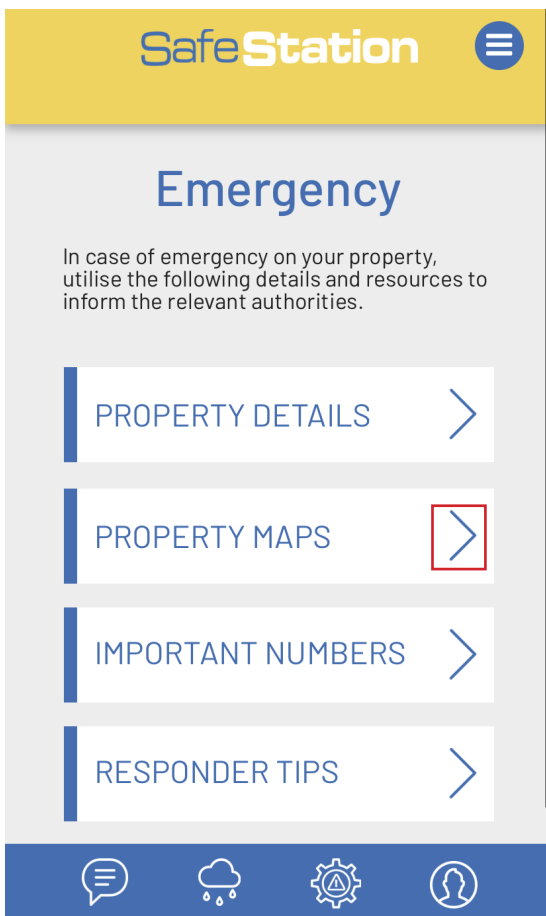
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FAMILIARISE YOURSELF WITH PROPERTY MAPS

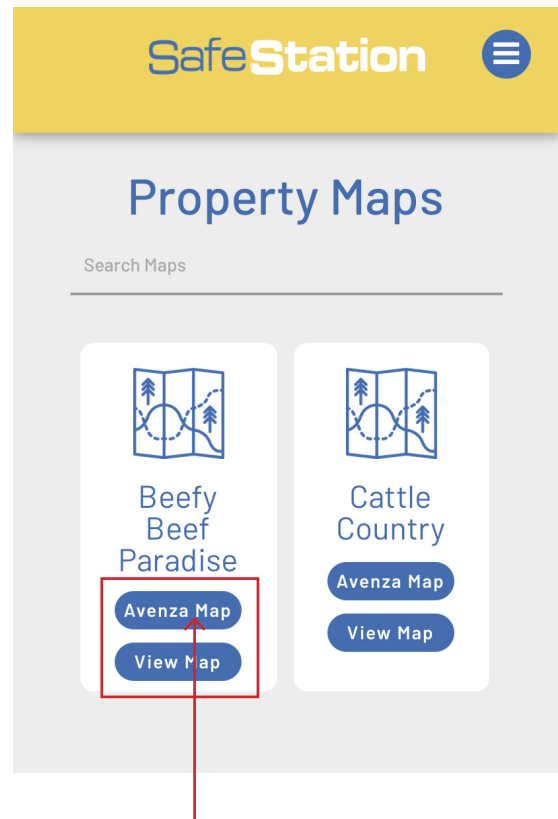
1. Select 'Emergency' from the homepage or hamburger menu.



2. Select the 'Property Maps' button.



3. All properties listed entered into your company's database will be displayed, with the option to view the PDF property map or Avenza Map (if applicable) for each. You can also search maps by property name using the search box provided.



REMEMBER: The 'View Avenza Map' button will only be visible for properties that have an Avenza Map link and will require you to have the Avenza Map app and login permissions to access.

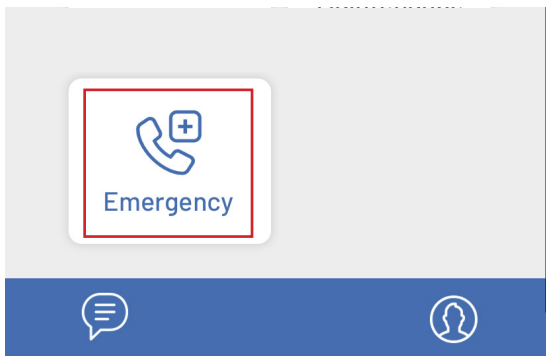
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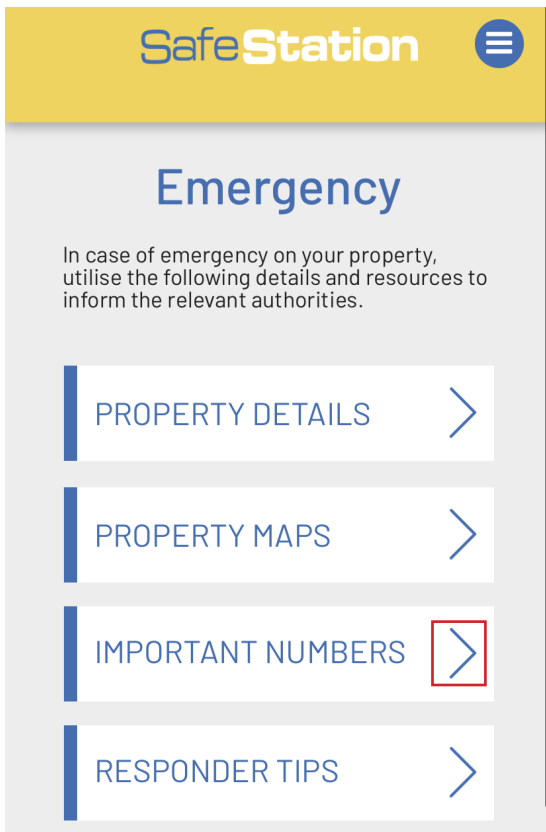
IMPORTANT CONTACT NUMBERS

This function enables you to quickly find important contact numbers such as emergency services, property managers, etc.

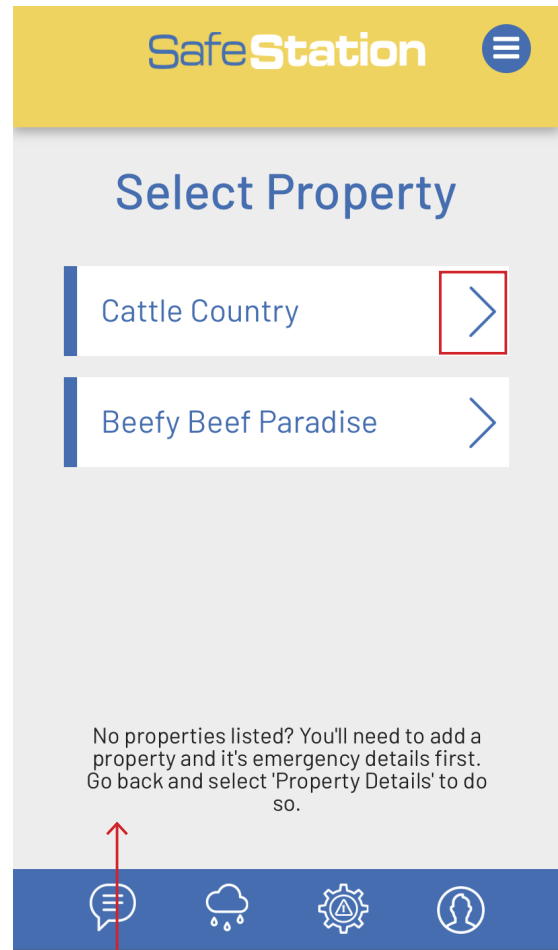
1. Select 'Emergency' from the homepage or hamburger menu.



2. Select 'Important Numbers'.



3. Select the property you wish to view the Emergency Numbers for from the list.



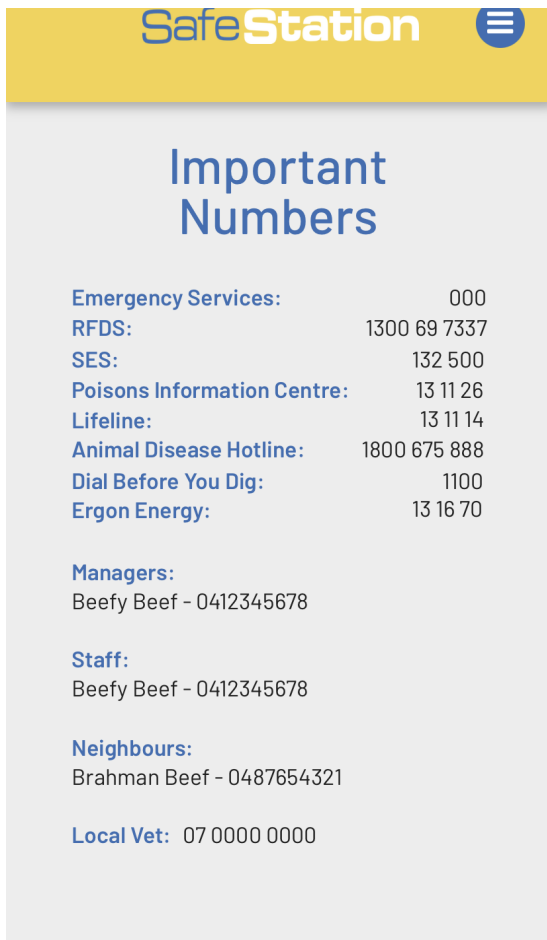
TOP TIP:

If there are no properties listed or the property you wish to view isn't listed, an Admin user will need to create a new property and enter its emergency details.

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4. The property's contact numbers will be listed below.



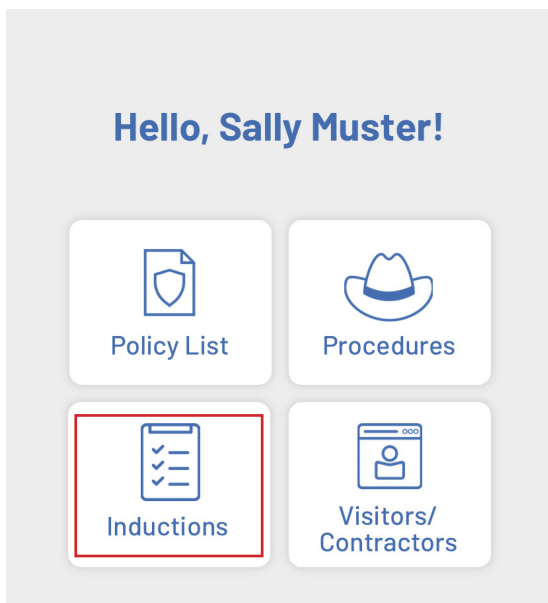
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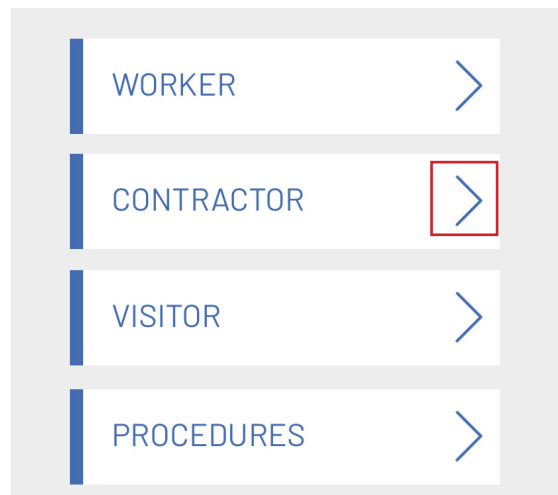
COMPLETE CONTRACTOR INDUCTION (CONTRACTORS)

As the head contractor, you must complete an induction prior to commencing employment on a Safe Station property. This induction will then cover your entire team for the duration of the contract. You must review any relevant policies or procedures using the 'Policies' and 'Procedures' pages prior to completing this induction and the induction must be completed prior to stepping foot on-site at the beginning of your contract period.

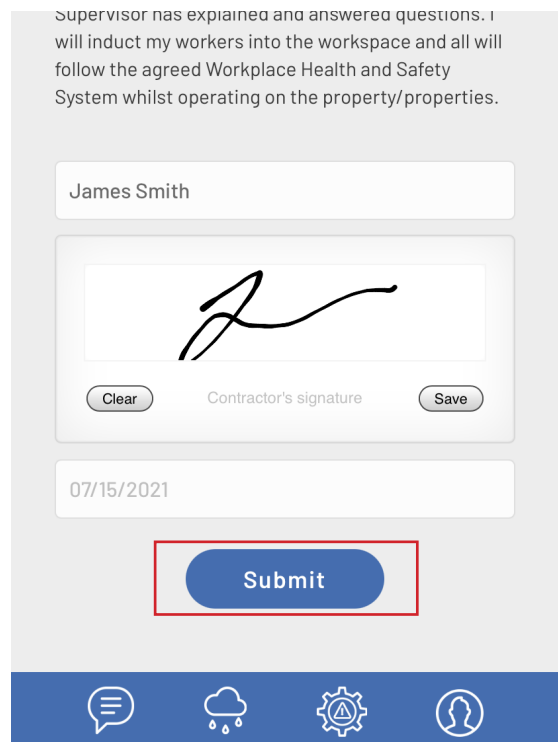
1. Select 'Inductions' from the homepage.



2. Select 'Contractor' from the sub-menu.



3. Complete the induction form and click 'Submit' when finished.



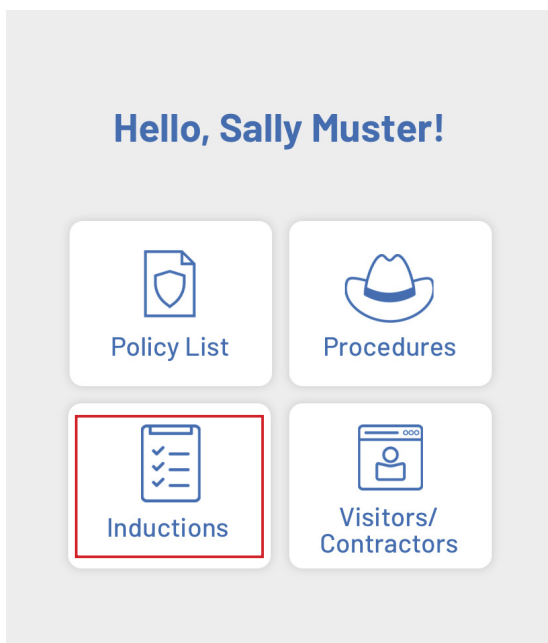
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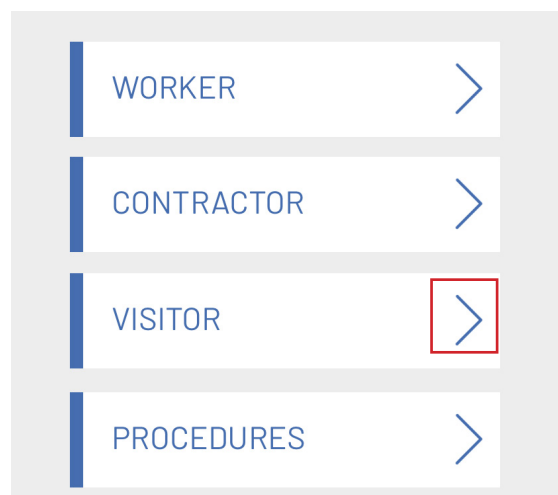
COMPLETE VISITOR INDUCTION (VISITORS)

Visitors required to complete an induction must do so upon arrival at the property. They must review any relevant policies or procedures using the 'Policies' and 'Procedures' pages prior to commencing the steps below.

1. Select 'Inductions' from the homepage.



2. Select 'Visitor' from the sub-menu.



3. Complete the induction form and click 'Submit' to lodge.

The screenshot shows the induction form completion screen. It includes two checked checkboxes: "First aid equipment located?" and "Understand emergency plan?". Below these is a text input field labeled "Other notes". A "Sign Off" section contains a signature field with a handwritten signature, and "Clear" and "Save" buttons. At the bottom, a large blue "Submit" button is highlighted with a red border. The bottom navigation bar contains icons for messages, weather, settings, and profile.

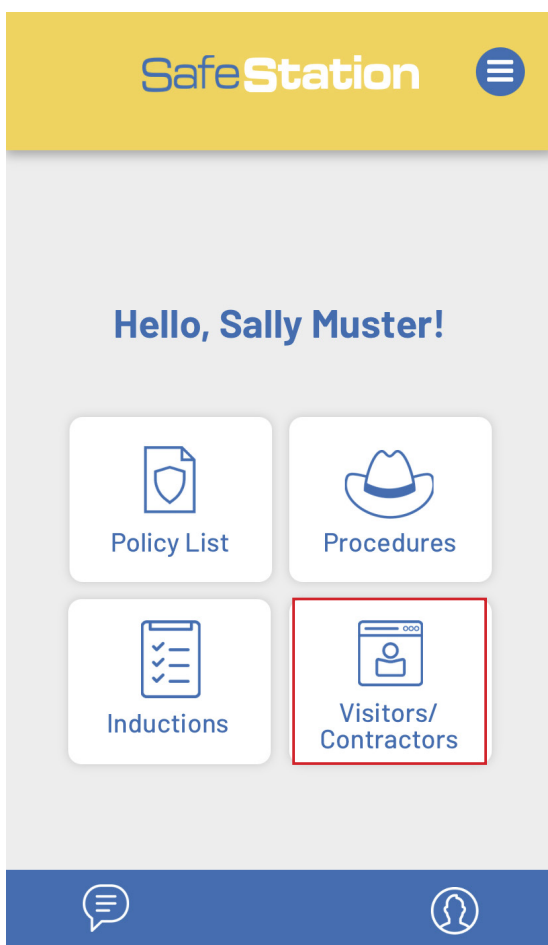
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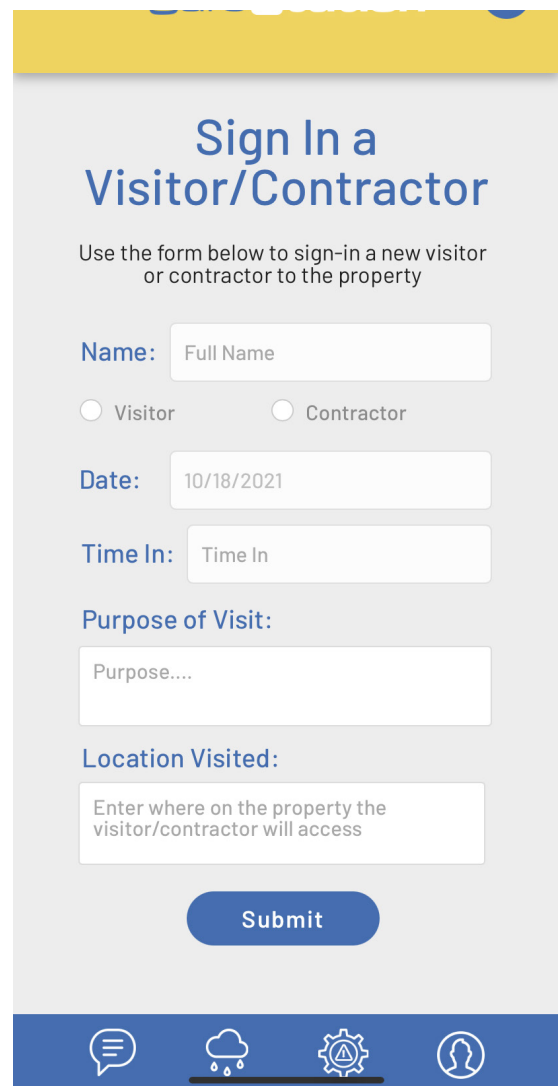
SIGNING IN UPON ARRIVAL TO THE PROPERTY

All visitors and contractors MUST be signed in and out of a property in order to comply with both WH&S and COVID-19 regulations.

1. Select 'Visitors/Contractors' from the homepage or hamburger menu.



2. To sign in, enter the relevant details. Note that the date is pre-filled to the current date, as this sign-in process MUST be completed in real time, when you first enter the property.

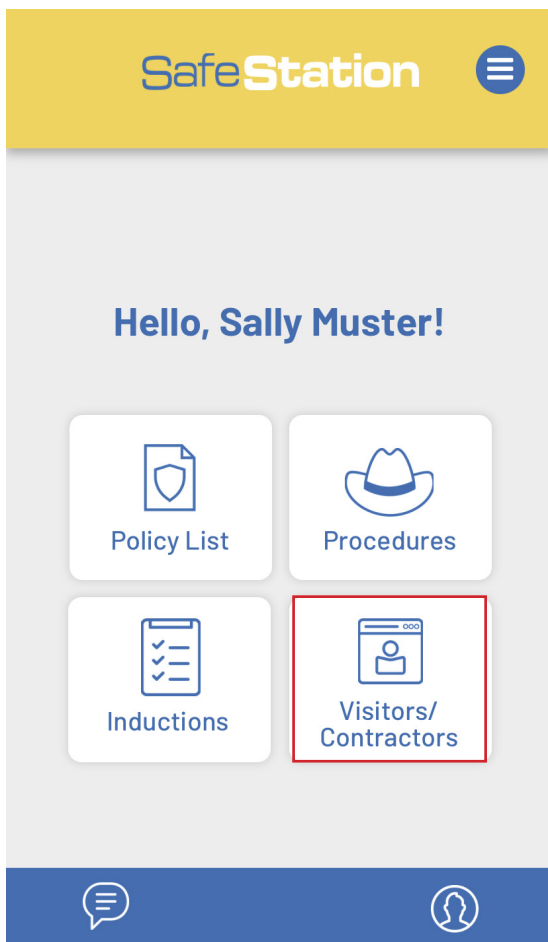
The screenshot shows the 'Sign In a Visitor/Contractor' form. The title is 'Sign In a Visitor/Contractor'. Below the title, there is a subtitle: 'Use the form below to sign-in a new visitor or contractor to the property'. The form contains the following fields: 'Name:' with a text input field containing 'Full Name'; radio buttons for 'Visitor' and 'Contractor'; 'Date:' with a text input field containing '10/18/2021'; 'Time In:' with a text input field containing 'Time In'; 'Purpose of Visit:' with a text input field containing 'Purpose...'; and 'Location Visited:' with a text input field containing 'Enter where on the property the visitor/contractor will access'. A blue 'Submit' button is located at the bottom of the form. At the bottom of the screen, there is a blue navigation bar with a hamburger menu icon, a weather icon, a settings icon, and a profile icon.

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SIGNING OUT OF A PROPERTY

1) To sign out of a property when you leave, select 'Visitors/Contractors' from the homepage or hamburger menu.



2. Enter the details and time of sign-out before clicking 'Submit'.

The screenshot shows the 'Sign Out a Visitor/Contractor' form. At the top, there is a yellow header with the 'SafeStation' logo and a hamburger menu icon. The title of the form is 'Sign Out a Visitor/Contractor'. Below the title, there is a subtitle: 'Use the form below to sign-out a visitor or contractor'. The form contains the following fields and options:

- Name:** A text input field with the placeholder text 'Full Name'.
- Role:** Two radio button options: 'Visitor' and 'Contractor'.
- Date:** A text input field with the value '10/18/2021'.
- Time Out:** A text input field with the placeholder text 'Time Out'.
- Submit:** A blue button with the text 'Submit'.

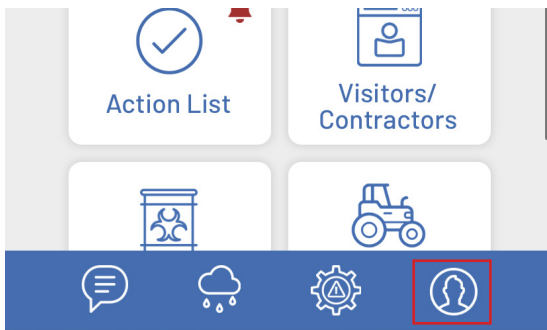
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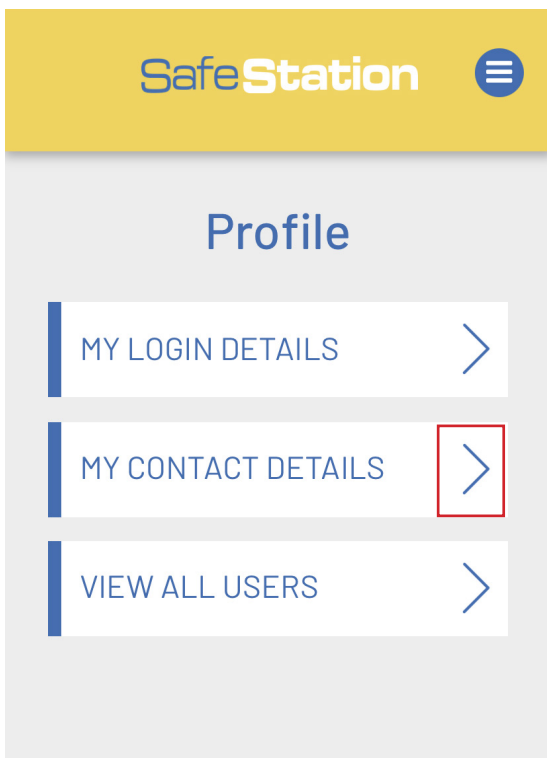
ADD/EDIT USER DETAILS

Storing user contact details as part of the Safe Station app is important so that emergency services and managers are able to make contact with the necessary people in the event of an emergency.

1. Select the 'Profile' icon from the bottom navigation bar.



2. Select 'My Contact Details' from the sub menu.



3. If your profile is new, and no contact details have been previously added, the 'Edit Contact Details' pop-up will appear automatically to prompt entry. Complete all boxes and click 'Submit/Close' to save.

A screenshot of the 'Emergency Contact Two' form. The form has a white background with a blue header. It contains several input fields: 'John Smith', '0412121212', '0412121212', '1 Smith St, Emerald', 'Friend', '08/27/2021', and 'Allergic to bees'. Below the fields is a checkbox with the text 'I give consent for any life threatening health information to be shared with relevant colleagues and emergency services'. At the bottom is a blue button with the text 'Submit/Close' highlighted with a red square.

Your contact details will then be added to your profile.

A screenshot of the 'Contact Details' section. The title 'Contact Details' is in blue. Below it are several lines of text in blue: 'Driver's Licence: N 123 456', 'Vehicle Rego: 123 ABC', 'Personal Phone: 0412341234', 'Personal Email: personalemail@mail.com', 'Home Address: 1 Safe St', and 'Position: Administration'.

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4. If your contact details have been entered previously and you wish to change or update them, scroll to the bottom of the 'Contact Details' page and click on the 'Edit Details' button.

Address:
1 Smith Way, Emerald

Relationship: 0488888888

Emergency Contact Two

Contact Name: John Smith
Phone: 0412121212
Mobile: 0412121212
Address:
1 Smith St, Emerald


Relationship: Friend

First Aid Expiry: Aug 27, 2021 12:00 am

Relevant Health Information:
Allergic to bees

Consent to disclose life-threatening medical information in case of emergency:
yes

[Edit Details](#)



5. Edit the contact details as required and click 'Submit/Close' to update.

Emergency Contact Two

John Smith

0412121212

0412121212

1 Smith St, Emerald

Friend

08/27/2021

Allergic to bees and wasps

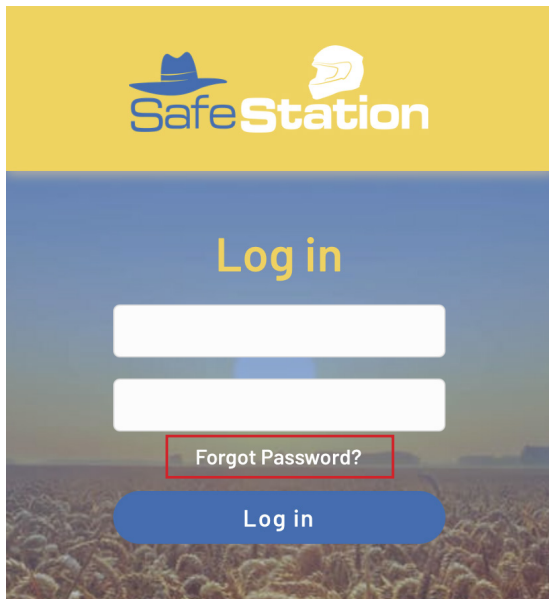
I give consent for any life threatening health information to be shared with relevant colleagues and emergency services

[Submit/Close](#)

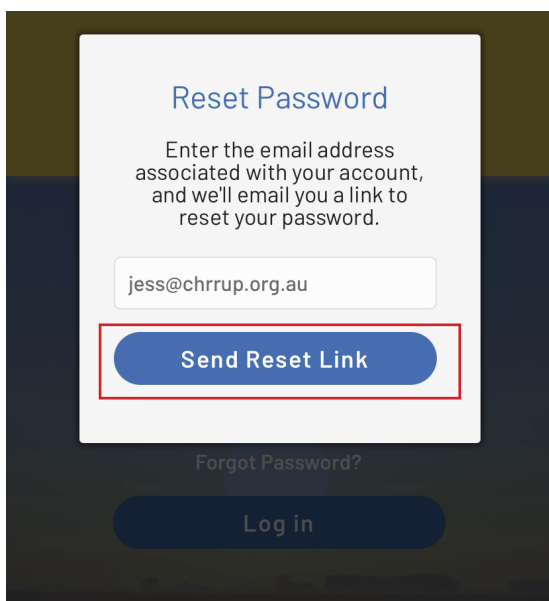
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RESET FORGOTTEN PASSWORD

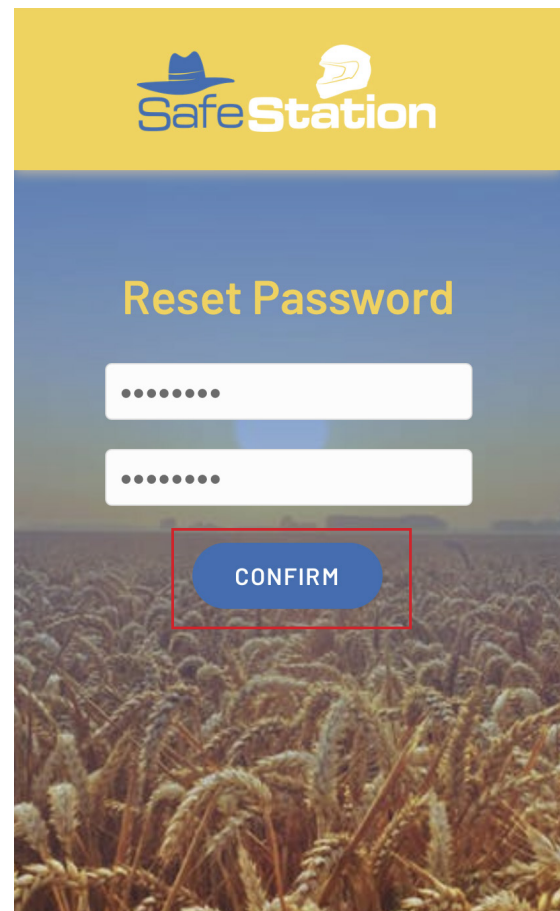
1. If you go to log into the app and forget your password, simply click on the 'Forgot Password?' link on the login screen.



2. Enter the email associated with your account (the one you use to login) in order to receive a reset password link via email.



3. Click on the 'reset password' link you receive via email and enter your new password. Click 'Confirm' to save.



4. You will then be redirected to the login screen where you can login with your email address and new password.

LEARN MORE ABOUT THE SAFE STATION APP

To learn how to use more of the app's individual functions, please refer to our full User Guide, which is available to download at www.safestation.com.au/app-help

